BackBeat 500 SERIES

User Guide
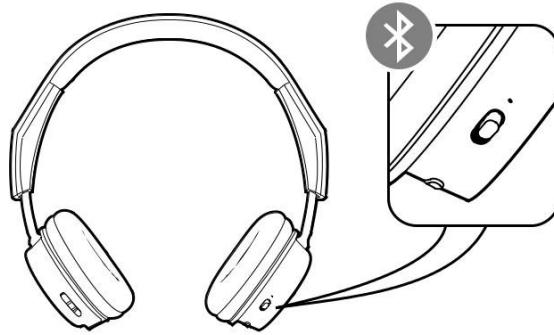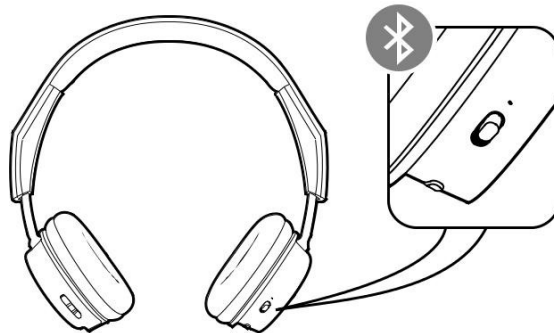
plantronics.

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Pair

Get Paired

The first time you power on your headphones, the pairing process begins.

1 Slide the power switch on. You hear "pairing" and the LEDs flash red and blue.

2 Activate **Bluetooth**® on your phone and set it to search for new devices.
• **iPhone** Settings > Bluetooth > On*

• **Android** Settings > Bluetooth: On > Scan for

devices* **NOTE** *Menus may vary by device.*

3 Select "PLT BB500 Series."
If necessary, enter four zeros (0000) for the passcode or accept the connection. Once

successfully paired, you hear "pairing successful" and the LEDs stop flashing.

Pair second device

1 Slide and hold the power button towards the Bluetooth icon until the LEDs flash red and blue.
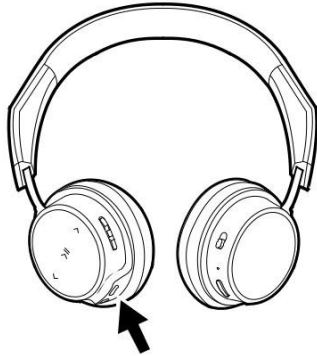

2 Select "PLT BB500 Series" in your device's Bluetooth Settings.

Pair to Mac

If your Mac is Bluetooth enabled, you can pair your headset to it.

1 Place your headset in pair mode (slide and hold the power button towards the Bluetooth icon). You will hear "pairing" and the LEDs will flash red and blue.

2 On your Mac, choose Apple menu > System Preferences > Bluetooth.

3 Click Set Up New Device or "+", select "PLT BB500 series stereo" and follow the onscreen instructions.

Charge and fit

Charge

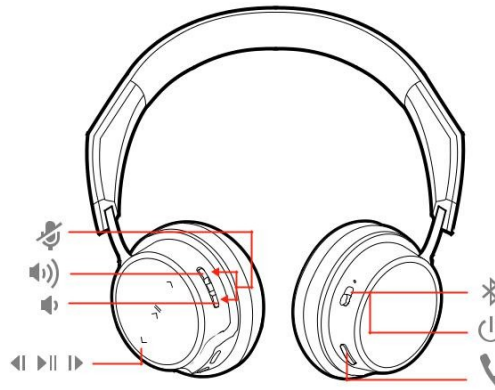It takes up to 2.5 hours to fully charge your headphones. The LEDs turn off once charging is complete.

TIP *To check the headphones battery status, tap the Call ☎ button while wearing your headphones. Headphones must be in idle state.*

Your headphones have up to 18 hours of listening time.

The basics

Headset overview

🔇	Mute/unmute
🔊	Volume up
🔉	Volume down
▶ ‖	Play/pause music
◀‖	Track forward
‖▶	Track backward
✳	Bluetooth pair button
⏻	Power on/off
📞	Call button

Be safe
Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

Power on/off
Slide the switch ⏻ to power on or off.

Play/pause music
Tap the Play/pause ▶‖ button.

Track selection
Tap the Forward ◀ button or Back ‖▶ button to control the track selection.

Activate voice assistant
If your smartphone has a voice-enabled assistant, press and hold the Call 📞 button for 2 seconds and wait for the phone prompt.

Make/Take/End Calls
Answer or end a call
Tap the Call 📞 button.

Decline a call
Press and hold the Call 📞 button for 2 seconds.

Call back last call (smartphone)

To dial your last number you dialed, double-tap the Call ↖ button.

Mute

During a call, press the volume up and down buttons. You hear "mute on/off."

Find your headset

Most headsets are found under car seats, in pockets or on a messy desk. For less obvious locations, locate your headset by sending a tone to find it.

1   Download the Plantronics Hub app for iOS and Android by visiting plantronics.com/software.

2   Locate your lost headset by using Find MyHeadset within the Plantronics Hub app.